NetTutor User Guide

Sign into your SBCC Pipeline account.

SBCC PIPELINE LOGIN

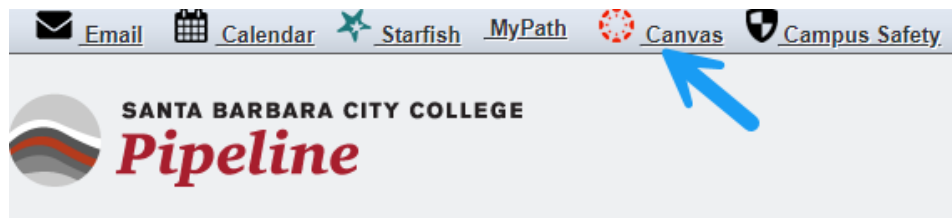**Username**

Enter your username

Password

Enter your password

☐ Show password

Login

Forgot Password

Select the Canvas icon in the navigation menu at the top of your Pipeline homepage.

Email Calendar Starfish MyPath Canvas Campus Safety

SANTA BARBARA CITY COLLEGE
Pipeline

Your Canvas Dashboard will display all of the courses you are enrolled in. Open any of your Canvas courses.

Dashboard

History 101
HIST-101
2016 Spring

Simple Canvas Course
SIMPLE
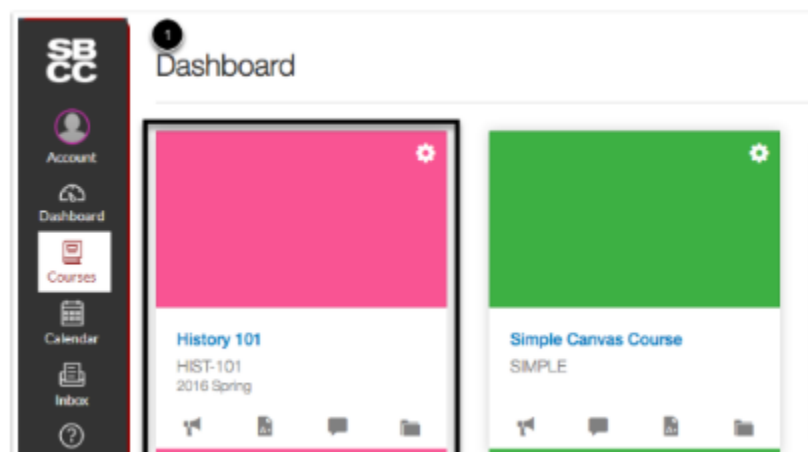
Locate the NetTutor link in the course's navigation menu. If none of your Canvas courses have a NetTutor link, please contact tutoring@sbcc.edu for help.

From the student hub page, click on the **NetTutor Tutoring Center** card to view all available tutoring groups.

Upon first access from each device, you'll be prompted to read and agree to NetTutor's End User License Agreement.

End User License Agreement
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Cancel   I Agree

Select a group from the list to receive tutoring support in that area.

Please Select a Group to Receive Tutoring in That Area

Accounting	>
Anthropology	>
Astronomy	>
Biology	>
Business	>
Chemistry	>

The NetTutor dashboard displays available tutoring resources along with the group's locker.

Drop in and Meet with a Live Tutor connects you with a tutor in NetTutor's text-based lobby. Continue to work in the lobby, ask a tutor to open the whiteboard, or ask a tutor to launch video chat to use audio, video, and screenshare features.

Lobby view
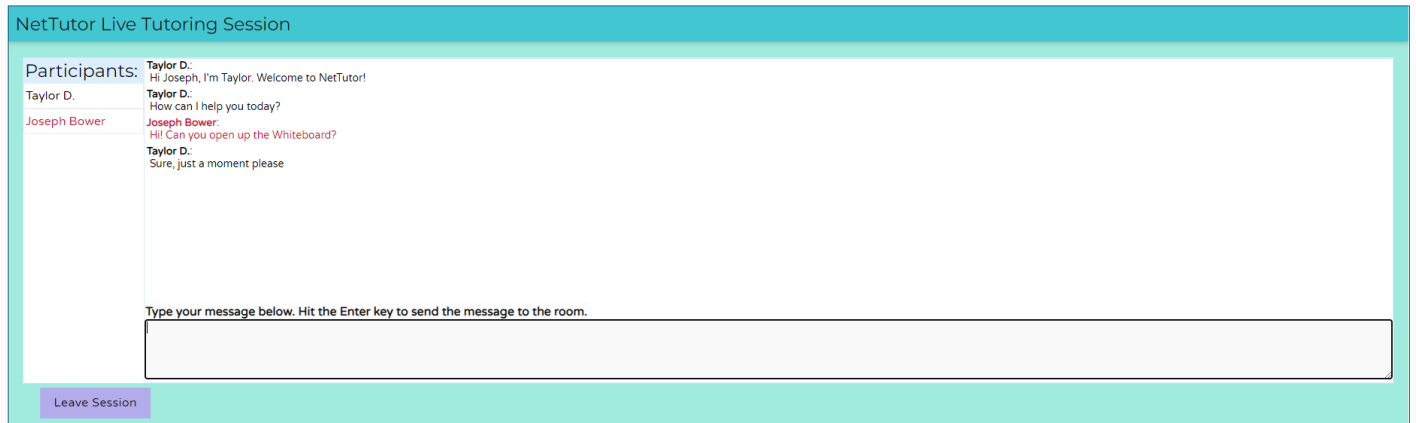
Whiteboard view
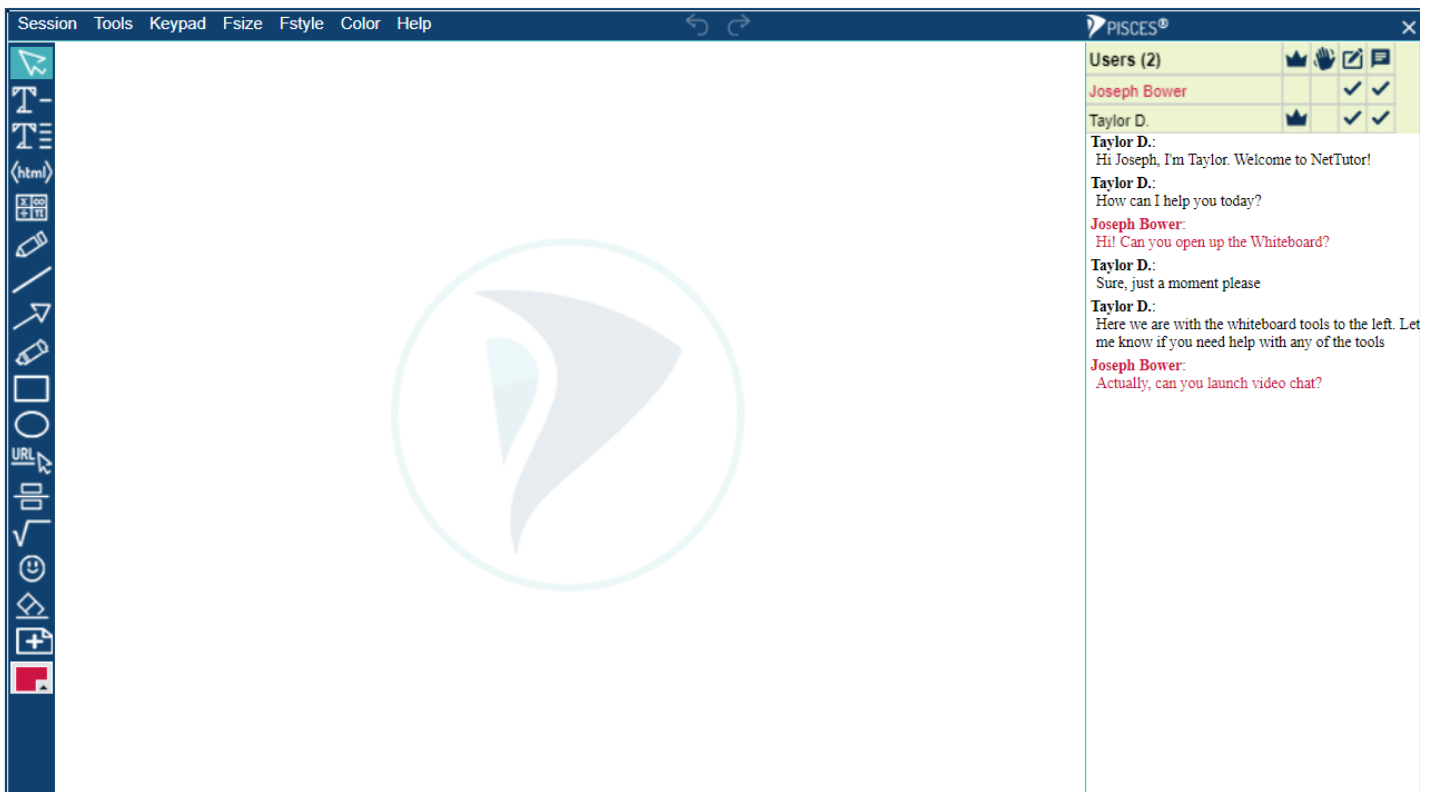
Video conference view

Schedule an Appointment directs you to the current list of available appointments from which you can select a convenient appointment and set notification reminders. Note: Availabilities are based on demand.

To join a scheduled session, arrive at the group dashboard shortly before the appointed time. The **Join Session** card will appear at the top of the group dashboard, and the Join Session button will activate when your tutor starts the session.

👤 Joseph
🕐 Drop-In Tutoring Hours
❓ Customer Care

‹   Welcome, Joseph!

Geology

Your scheduled appointment will be starting soon!

Geology | 3:00 PM (America/New York Time)

When it is time for your appointment, the button below will activate.

Join Session

Drop in and Meet with a Live Tutor

Wait for your turn to meet with a live tutor.

Schedule an Appointment

Go to the scheduling system to schedule an appointment with a tutor.

Next Geology Appointment: Tuesday, 8/15/2023 at 3:00 PM (America/New York Time)

Drop off a Paper directs you to a simple 3-step process for submitting a paper for review.
Step 1: Provide basic information, including the name of the paper and a brief description.

👤 Joseph
🕐 Drop-In Tutoring Hours
❓ Customer Care

‹   Drop off your Paper

| Basic Information | Format | File |

Paper Name

Geology in Practice

81 characters remaining

Tell us about your assignment and how we can help

I need to write a 3-page research paper in APA formatting that discusses two distinct services geologists perform.

186 characters remaining

☐ English is not my first language.

› Next

Step 2: Identify the help you need from a tutor.

Drop off your Paper

Joseph
Drop-In Tutoring Hours
Customer Care

Basic Information	Format	File

Select **two** areas of feedback.

☑ Topic Development   ☐ Sentence Structure

☐ Focus/Thesis Statement   ☐ Sentence Variety

☑ Organization   ☐ Transitions & Fluency

☐ Grammar & Mechanics   ☐ Paper Format

☐ Word Choice   ☐ Citations & References

Citation Style   Paper Type

[APA   ▾]   [Research   ▴]

How long should your paper be?

[3]   [Pages   ▾]

[‹ Previous]   [› Next]

Step 3: Upload the paper. You can drag and drop the file or upload the file from your file directory.

Drop off your Paper

Joseph
Drop-In Tutoring Hours
Customer Care

Basic Information	Format	File

Drag and Drop or Upload Paper

Drop Your File Here

⬆

[⬆ Choose A File]

[‹ Previous]   [✓ Drop Off Your Paper]

Drop off a Question allows you to show your work and drop off a question for tutor feedback in two steps.
Step 1: Give your question a title.
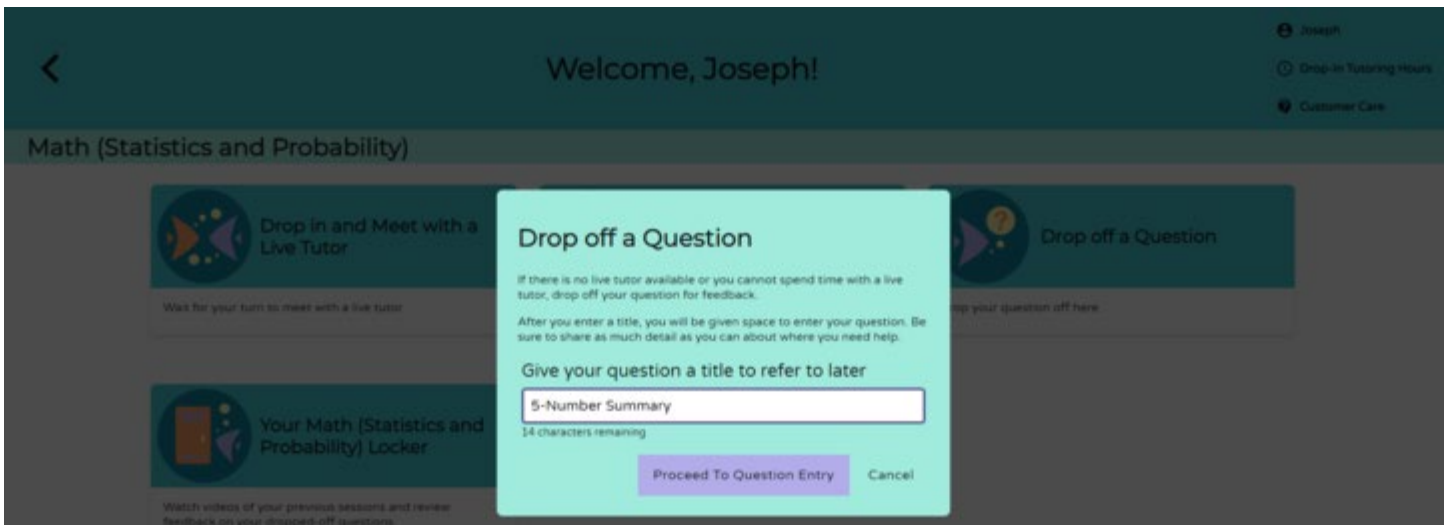
Step 2: Use the whiteboard tools to show your work and ask a question. Once you're finished, click **SUBMIT**.

Hello! My instructor showed us two different ways to find the 5 number summary. Using one method, I got the same results as him. Using the other method my answers were different.

This is the provided dataset as well as the given answers from my instructor:
[-13, 25, 39, 40, 52, 64, 75, 80, 98, 109, 115, 128, 139]
(-14, 39.5, 75, 112, 139)
IQR: 72.5
LF = -69.25
UF= 220.75

Using the first r mod 4 method show by my instructor:
n = 13
13/4 has a remainder of 1.
This means one data value will be the exact percentile measure (median) and q1 and q3 will be averages splitting the data set up visually.
-13 25 39 | 40 52 64 (75) 80 98 109 | 115 128 139 where there is equal spacing between markings and q1 is the avg of 39 and 40 and q3 is the avg of 109 and 115. I get the same 5 number summary (-13, 39.5, 75, 112, 139) and the same everything else.

This is good for small data sets, so he also gave us the formula:
$L = (k/100)(n)$
if L is an integer, the percentile chosen is the avg between X(L) and X(L+1)
if L is not an integer, always round up and X(L) is the value wanted.

In this dataset to find q1 and q3 (p25 and p75)
$L = .25(13) = 3.25$ so round up and X(4) is the percentile, 40
$L = .75(13) = 9.75$ so round up and X(10) is the percentile, 109
the 5 number summary (-13,40,75,109,139) does not match.

Questions: I've rewatched the lectures, and I still don't understand what's going wrong. Is it because L is the approximate location and n=13 is so small? Is it because it's wrong to use the approximate location formula in a 1mod4 configuration?

Your <<Group Name>> Locker stores all your NetTutor sessions. You can review your live and scheduled tutoring sessions, retrieve papers submitted for feedback, and gather responses to submitted questions all in one place.

View profile details, drop-in tutoring schedule, and support resources at the top of any group page.

Select the **NetTutor Writing Center** card from the student hub page to connect more directly to writing assistance.

Choose from available tutoring resources in the Writing group or review tutor feedback in your Writing locker.

Select the **Customer Care** card from the student hub page to find helpful knowledge base articles and to open support tickets.

View answers to frequently asked questions, search for knowledge base articles, and open support tickets from the NetTutor Service help center.